



## Harbourside Redevelopment (SSD 7974) Issues Register

Updated: 5 April 2023

In accordance with B5 (a) (Viii) of the [Harbourside Redevelopment SSD 7874 Conditions of Consent](#) this register is to be updated monthly and uploaded onto the project website until the completion of all works under the Conditions consent.

Date of Issue	Enquirer Category	Nature of Issue	Response	Status
03/12/2022	Local resident	General objection to the project citing consultation to date, architectural design, opposition to demolition of existing building on the site. Has requested all planning approvals and halting demolition of Harbourside Shopping Centre until meeting/s are arranged to discuss the project.	The project is entirely legitimate and in accordance with all required statutory planning and that the feedback received since 2014 has been incorporated in the project. Invited complainant to attend an in-person meeting; complainant did not respond to offer.	Closed
08/12/2022	Local resident	Notification of night works occurring on Darling Drive. Complainant requested a conversation with the project team regarding who authorised these works.	Called the complainant and issued an apology.	Closed
12/12/2022	Local business	Complaint regarding a dedicated Hop-on/Hop-off bus stop being covered by hoarding which will impact their business operations. Requested a conversation to understand further.	Place Management NSW has advised the bus stop is no longer in operation and will be removed in future. Passed on contact details of a Place Management staff member for further information.	Closed
12/12/2022	Local resident	Early construction work hours/noise from 7pm-5am between 6-9 December and no notice of construction works. Request for the construction permit.	Called and issued an apology. Provided construction work permit.	Closed
22/12/2022	Local resident	Construction noise after 7PM on 21-Dec-22 and lack of notice of occurring works.	Called and issued an apology. Explained the noise was the result of urgent unscheduled works. Asked what time the noise occurred for records purposes,	Closed
07/02/2023	Wider community	Formal objection to the project; request for the complaint to be noted. Issues relating to view impacts to the Goldsbrough Building and Pyrmont Street; design of the residential tower.	Invitation to upcoming community consultation. Complaint noted in this register.	Closed
21/02/2023	Local resident	Complaint regarding dust from demolition works.	Communications with Demolition Contractor at weekly meeting (22.02.2023) and noted to ensure dust mitigation controls are in place during the loading of demolished material into trucks.	Closed
28/02/2023	Local resident	Urgent request to alter construction hoarding on Darling Drive bridge to prevent risk to building and occupants of neighbouring residential building.	Mirvac has installed a Motion Detection System which did not indicate any breach of the hoarding and did not capture any unauthorised entry to neighbouring residence. Mirvac will investigate options to change the timing of the Motion Detection System to also capture business hours. As a precaution Mirvac has closed the gap above the hoarding on the pedestrian. In-person meeting held onsite (22/03/2023)- Discussed modification to hoarding; Mirvac investigated options to install hoarding to prevent access from residential address onto the pedestrian bridge walkway.	Closed
08/03/2023	Local resident	Work hours- complaint regarding unauthorised work from 4.45am. Follow up request for dilapidation report.	The notification was sent to the residential strata committee. Added the complainant to the stakeholder database to receive future notifications directly via email. Attached the original notification which was sent prior to the delivery occurring. Investigated with the contractor why the delivery arrived 15 minutes early. Transferred the dilapidation reports.	Closed
10/03/2023	Neighbouring landowner	Notice period for scheduled works - planned power outage for 14 & 15 March will affect access control equipment.	Responded via email and reached agreement for the works to proceed.	Closed
10/03/2023	Neighbouring landowner	Scheduled works- request to cancel planned power outage for 14 & 15 March as work will incur additional security costs - proceed only if Mirvac will accept	Responded via email and reached agreement for the works to proceed.	Closed



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10/03/2023	Neighbouring landowner	Work hours for scheduled works- proposed moving planned power outage for 14 & 15 March to the following week and the 'cutover' occur during night time to avoid disruptions - proposed time of 2am instead of planned 5pm-7pm.	Responded via email and reached agreement for the works to proceed.	Closed
14/03/2023	Local community group	Signage- lack of signage nearby the building site and difficult navigating to and around the site. Pests- entering nearby residential apartments from worksite and concerns related to wildlife.	Addressed observations at public consultation event.	Closed
15/03/2023	Local resident	Dust- onsite bins remaining uncovered overnight. Work hours- early morning noisy works not permitted. Pests- from worksite entering neighbouring residential apartments	Provided a consolidated email response addressing observations and provided contact details for out of hours contact direct to Hassarati.	Closed
24/03/2023	Neighbouring landowner	Notice period for unexpected/delayed works.	Communicated with the construction team the need to ensure adequate notice is provided to adjoining stakeholders. Project Team is continuing to monitor response times to ensure sufficient notice is provided.	Closed